



#### N181

# Overview of Nursing Management & Leadership

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## Leadership?





## Leadership

#### What is Leadership?

- the process of influencing the behavior of an individual or group to achieve goals (Hersey et al., 2008)
- Burns (1978) noted that leadership occurs when human beings with motives and purposes mobilize in competition or conflict with others to arouse, engage, and satisfy motives
- Pratt (2017) defines leadership as the ability of an individual or group to influence followers or members of an organization

### Leadership

#### **Key Concepts:**

- Influence
- Communication
- Group Process
- Goal Attainment
- Motivation



https://www.cityu.edu/wp-content/uploads/2018/10/Leadership.jpg

# What is a Leader?

"A person who influences and guides direction, opinion, and course of action." (Marquis & Huston, 2015)

# **Key Characteristics of a Strong Leader:**

- Integrity
- Vision
- Inspiration
- Ability to challenge
- Communication Skills

## Leadership Process

Hersey et al., 2013 noted that the leadership process involves 5 interwoven aspects:

- 1. The Leader
- 2. The Follower
- 3. The Situation
- 4. Communication
- 5. Goals



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### Management

• "Is the coordination and integration of resources through planning, organizing, coordinating, directing, and controlling to accomplish specific institutional goals and objectives." (Huber, 2014, p.5)

• (Hersey et al., 2013) defines management as the "process of working with and through individuals and groups and other resources (such as equipment, capital, and technology) to accomplish organizational goals."

## What is a Manager?



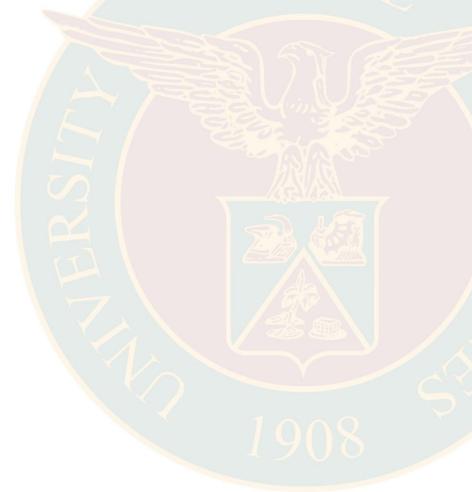
A manager is one who directs people with their work and tasks to achieve organization goals.

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## Leadership vs Management video

https://youtu.be/mhkLc0HEtR0



#### LEADING

#### MANAGING

Vision & strategy
Creating value
Influence & inspiration
Have followers
Leading people
People focused
Charismatic style
Risk & change seekers
Appeal to the heart
Proactive
Sets direction
Raising expectations
Ask questions

Accomplish a goal
Explain vision
Organization figureheads
Motivate others
Mobilize resources

Policies & procedures
Counting value
Power & control
Have subordinates
Managing work
Work focused
Authoritarian style
Risk averse & stability
Appeal to the head
Reactive
Plans detail
Maintain status quo
Give directions

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#### Differences Between a Manager and a Leader

Aspect	Manager	Leader
Authority	Position in an organization	Ability to influence
Vision/Goal Setting	Articulates the vision of the organization, sets goals independently or adopts goals set by organization	Strategist, collaborates with team shared goals
Management Style	Authoritarian; relies on control	Democratic; involves team in decision-making
Communication	One-way; gives orders and directives	Two-way; encourages feedback and collaboration

#### Differences Between a Manager and a Leader

Aspect	Manager	Leader
Focus	Task-oriented, maintains	People-oriented, focuses
	equilibrium, emphasizes	on growth and
	completion	development, change and
		innovation
Motivation	Uses rewards or	Inspires through vision and
	punishments, incentives	encouragement
Empowerment	Relies on authority to get	Empowers team members
	things done; develops	to take the initiative;
	leadership qualities of staff	inspires staff to be
		effective and continue to
		improve
Relationship with	Distant; maintains	Close; fosters trust and
Team	hierarchical structure	open communication

# Common traits shared by strong managers:



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- Being able to execute a vision
- Ability to direct day-to-day work efforts
- Process
   Management
- People Focused

## Implications to Nursing Practice

- Nurses need to exercise managerial and leadership skills to facilitate the delivery of quality nursing services.
- Leadership and Management affect the climate and work environment that influence individual productivity crucial to organizational goal achievement, including better patient outcomes and organizational performance.
- Leadership and Management play a significant role in the growth and progress of the Nursing Profession and its sensitivity to the transforming health care needs of people and communities.

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