

College of Nursing UNIVERSITY OF THE PHILIPPINES MANILA

The Health Sciences Center

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N121.1 Intensive Nursing Experience (Hospital-based)

2nd semester, Academic Year 2023-2024

PERFORMANCE CHECKLIST FOR HEAD NURSING

NAME:	DATE:	UNIT:

<u>Instruction:</u> Below are behaviors/competencies of a nurse manager based on observation / information generated during orientation/shadowing of the Head Nurse and 1-2 days of Head Nursing clinical experience in the ward. Give a score from 0 – 3 as follows:

Score	Description / Parameters		
3	Demonstrates behavior or accomplishes task efficiently and confidently without supervision and prompting		
2	Demonstrates behavior or accomplishes task accurately with minimal supervision and prompting		
1	Demonstrates behavior or accomplishes task with close supervision and major prompting		
0	Not done or shows no awareness of the behavior or task at hand		

COURSE OUTCOMES	INDICATORS	SOURCES OF INDICA- TORS	MAX. SCORE	ACTUAL SCORE	REMARKS
Apply <u>critical thinking</u> in the practice of nurs-	A. PATIENT CARE MANAGEMENT 1. Identifies priority problems /needs related to care of patients in the unit.	Kardex, Nursing Audits, Patient Typing	3		
	Determines level of acuity, accompanying interventions, and materials/ equipment needed.	Patient Typing	3		
	B. UNIT MANAGEMENT 1. Determines all needed facilities/amenities that promote safe and efficient place for patient care management as well as a safe and facilitating working environment for the staff.	E-cart Inventory, Equipment and Supplies Inventory	3		
ing using knowledge from all related courses	Utilizes appropriate work process in handling day-to-day unit operation	Observation, TAP, Daily Patient Assignment	3		
the student already completed. (5%)	C. STAFF MANAGEMENT Demonstrates appropriate decision-making in providing staff assignments in the following areas: 1. Daily patient assignments for nurses and nursing assistants according to appropriate skills/specialty.	Daily Patient Assignment, Patient Typing, Staffing Schedule	3		
	Delegating functions/tasks, considers staffing ratio, abilities and skills, and evaluation of completed tasks		3		
	A. PATIENT CARE MANAGEMENT 1. Supervises staff nurses, other nursing personnel/care providers in providing safe, effective, and quality nursing care through the following activities:	Head Nursing Guide Questions, Time and Ac- tivity Plan			
2. <u>Provide</u> safe, quality,	1.1 Conducts patients rounds to determine their care needs		3		
holistic, and compassionate nursing care to groups of individuals, and their families using appropriate modalities of care. (20%)	1.2 Ensures maintenance of patients' safety, rest and comfort 1.3 Ensures doctors' orders are carried out correctly and in a timely manner		3		
	1.4 Ensures that health instructions/education and preparations for procedures are carried out in a timely manner		3		
	On diagnostic and laboratory tests—supervises and ensures the following: 2.1 Appropriate preparation and/or sending of patients to diagnostic units/facilities	Ward Bulletin on Patient Movement, Time and Ac- tivity Plan	3		
	2.2 Proper collection and sending of specimen/s to laboratory/diagnostic units	Laboratory Logbook	3		

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	B. UNIT MANAGEMENT Ensures maintenance of the following: Safe, and clean environment conducive to rest, comfort, and promotion of healing/peaceful death of patients (including lighting, ventilation, etc.)	Ocular Inspection of Ward, Time and Activity Plan	3		
	Adequate medical and office supplies and clean linens and patient gowns	Supplies Inventory	3		
	Adequate functioning equipment	Ocular	3		
	C. STAFF MANAGEMENT Manages human resources effectively particularly staffing requirements, providing appropriate skill mix	Daily Patient Assignment, Staffing Schedule	3		
	Ensures proper hand-over of duty between and among staff every shift	Endorsements	3		
	3. Assists staff in implementing an interdisciplinary plan of care is timely coordinated, i.e., dietary department, physical therapist, social worker etc.	RADISH, Kardex	3		
	4. Ensures that there is proper, accurate, and complete documentation of care provided (KARDEX, Progress Notes, Diet, Flow Sheets, etc.)	RADISH, Kardex	3		
2 Prosting spidence	A. PATIENT CARE MANAGEMENT Promotes the integration and application of best practices derived from critically appraised research.	Observation, TAP	3		
3. Practice evidence- based nursing care in the management of pa-	B. UNIT MANAGEMENT 1. Promotes the use of technology-driven equipment in the ward that enhances better patient outcomes.	Observation, TAP	3		
tients, personnel, and unit. (5%)	2. Demonstrates appropriate use of technology or equipment in the unit	Observation, TAP	3		
unit. (070)	C. STAFF MANAGEMENT 1. Implements the right staffing ratio and skill mix.	Ward schedule	3		
4. Provide care using	Schedules activities for bedside conferences and/or nursing updates A. PATIENT CARE MANAGEMENT	Ward schedule	3		
skills <u>on health promotion</u> and disease pre-	Facilitates and supports health education and other activities promoting wellness and disease prevention	Ward schedule/TAP	3		
vention, towards a higher level of wellness in the context of, but	B. UNIT MANAGEMENT Facilitates an environment conducive to health promotion and disease prevention activities	Observation, ward sched- ule/TAP	3		

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not limited to, primary health care approach. (5%)	C. STAFF MANAGEMENT Supports and empowers staff in carrying out health promotion and disease prevention activities	Observation, ward schedule, TAP	3		
	A. PATIENT CARE MANAGEMENT 1. Shows compassion and commitment to the welfare of patients and their families	Observation, TAP	3		
	Utilizes bioethical principles in the care of patients	Kardex, TAP	3		
	3. Demonstrates critical decision-making skills pertaining to patient care	TAP	3		
5. Conduct oneself in	B. UNIT MANAGEMENT 1. Demonstrates critical thinking and sound decision making in managing the unit	Observation, Ward log- book/ communication book, Ward report, TAP	3		
the image of a <u>professional</u> nurse at all times	2. Demonstrates flexibility and adaptability in managing situations to ensure smooth operations of the unit.	-do-	3		
(5%)	 Accepts constructive criticisms and strives for continuous improve- ment of self-considering holistic perspective 	Observation, TAP, Insights & Reflection	3		
	C. STAFF MANAGEMENT 1. Facilitates a collegial/ harmonious relationship among the staff in the unit	Observation, TAP, Insights & Reflection	3		
	Demonstrates integrity and good work ethics based on professional norms and behaviors, abides with policies, and shows consistency of one's beliefs and actions	Observation, TAP	3		
6. Demonstrate integrity, respect for human dignity, gender and cul-	A. PATIENT CARE MANAGEMENT Ensures the practice of good work ethics with respect to the individual rights, ethnic/socio-cultural idiosyncrasies, gender and age differences, among others, of the patients and their significant others		3		
ture sensitivity, and social justice in the practice of nursing. (5%)	B. UNIT and STAFF MANAGEMENT 1. Provides facilities or equipment that support the needs for privacy and respect for the dignity of patients		3		
	Integrates respect for the uniqueness of each individual, equity and fairness in resource allotment and administrative decision-making		3		
7. Communicate effectively with clients, health team, and other	PATIENT/STAFF/UNIT MANAGEMENT 1. Utilizes appropriate techniques and means of communication with patients, significant others, staff, other members of the healthcare team and other stakeholders 2. Delivers accurate and complete messages in a timely manner		3		

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stakeholders in achieving health, unit, and program goals (10%)	3. Ensures that nursing personnel are oriented to the standard operating procedures and processes relating to internal, interdisciplinary and inter-department communications		3		
	Listens well and accepts and respects differing viewpoints		3		
8. Document nursing practice decisions, out-	PATIENT/UNIT/STAFF MANAGEMENT 1. Maintains, updates and secures complete records and reports of all service/care provided to clients (electronic and paper-based), as follows: 1.1 Patient Electronic Database RADISH (VS record, nurses notes, I &				
comes of client care and program/service implementation using appropriate forms in a	O, diet, etc) 1.2 Kardex 1.3 Patient Medication Administration Record MSTAR 1.4 Diagnostics/Laboratory logbooks		3		
timely, accurate and comprehensive manner	2. Maintains the availability of adequate supplies/forms needed for documentation, reporting, and referral		3		
for <u>continuous quality</u> <u>improvement</u> of nursing	3. Ensures adherence to Data Privacy Act by all nursing staff as mandated by the institution		3		
care and health service (5%)	4. Ensures all day-to-day unit workflow and processes are documented appropriately (e.g., audits, patient acuity, outputs, attendance, etc.)		3		
	5. Ensures that detailed activities for continuous quality improvement are implemented, supervised and monitored		3		
Work proactively to- wards health goals, and client empowerment	PATIENT/UNIT/STAFF MANAGEMENT 1. Regular assessment and appropriate referral of patient requiring collaboration with other departments or disciplines		3		
through effective inter- professional collabora-	2. Ensures that services from other disciplines are properly coordinated		3		
tion. (5%)	3. Ensures availability of resources, forms and equipment to facilitate interprofessional communication and /or collaboration		3		
10. Practice beginning leadership and management skills in the delivery of safe, quality client care and continuous quality improvement of purping ages.	PATIENT/UNIT/STAFF MANAGEMENT 1. Familiarizes self with the different roles and responsibilities of the head nurse as far as patient care, staff and unit management		3		
	2. Familiarizes self with the day-to-day work processes in the unit		3		
	Appropriately assesses the general patient acuity of the unit		3		
	Demonstrates appropriate decision-making in staff assignments and delegation of tasks		3		
ment of nursing care	5. Facilitates end of shift endorsements efficiently		3		

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and health service. (20%)	6. Plans and coordinates patient traffic and manpower assignment to facilitate smooth patient movement or transfer		3		
	7. Supervises/assists nurses in delivering and coordinating patient care with physicians and other members of the health team		3		
	3. Utilizes a time plan effectively for organization of activities, efficiency, and economy of time and energy.				
	8. Ensures the availability and maintenance of equipment, medical or administrative, in the unit		3		
	Ensures accurate documentation of patient care, administrative process outputs and quality assurance measures daily		3		
	10. Observe professional standards, institutional policies, integrity and good work ethics		3		
	11. Maintains and promotes harmonious relations among staff and appropriately address interpersonal conflict, as needed		3		
11.1 Use relevant and updated evidence in making clinical deci-	STAFF/UNIT MANAGEMENT 1. Engages in meaningful sharing or purposeful inquiries regarding currents standards and practices in nursing and health care		3		
sions related to patient care, collaboration, and unit and staff management. 11. 2 Develop a quality improvement plan addressing a clinical practice gap. (5%)	Engages staff to participate and collaborate in the QI project proposal development		3		
12. Engage in lifelong learning with a passion	Identifies areas for personal and professional growth		3		
to keep current with national and global developments in general, and nursing and health development in general (5%)	Strives to seek opportunities for professional improvement		3		
13. Demonstrate responsible citizenship,	Demonstrates compassion for patients, significant others and co-workers.		3		

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love of country, and pride of being a Filipino. (5%)	Shows integrity and respect for others, the law and institutional policies.		3		
		Maximum Score: 100% Passing Rate 60%			