



#### N-181

# Leadership Strategies

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# Learning Outcomes

- Discuss the concepts of power, advocacy, and empowerment as leadership strategies employed in the healthcare context.
- Demonstrate ability to use power, advocacy, and empowerment in dealing with various issues.
- Appreciate the positive value of power and resolves to strengthen the nurse's advocacy role.

# Leadership Strategies

#### A. POWER

### **Definition**—(in political science and sociology, Britannica.com)

- the capacity to influence, lead, dominate, or otherwise have an impact on the life and actions of others in society.
- the concept of power *encompasses* but is not limited to, the notion of authority. *Unlike authority, which implies legitimacy, power can be exercised illegitimately.*
- ability to influence other people and influence decisions
- ability to cause or prevent change
- it can shift; it is dynamic

#### **Sources of Individual Power**

**Position Power** – derived from a person's position, office, or rank in a formal organization system

- Legitimate: derived from an official position in the organization.
   the ability to create feelings of obligation or responsibility
- Reward: the ability to grant favors or reward to influence them to change their behavior
- Coercive/punishment: comes from the ability to punish others or take disciplinary actions against others to influence them to change their behavior. E.g. threat of transfer, layoff, demotion
- Information: based on information that someone can provide to the group

#### **Sources of Individual Power**

Personal Power – derived from followers; from a person's unique qualities and characteristics

- Rational: people who are effective at influencing others through the strength of their local arguments
- Expert: derived from the knowledge and skills a person possess
- Referent: a power that a person has because others identify with what that leader symbolizes or associated
- Charisma: results from a dynamic and powerful persona. The ability to combine charm, interpersonal connection, and persuasiveness to motivate others.

#### **Kinds of Power**

- Exploitative Power: most destructive type; it subjects people to whatever use the power holder chooses
- Manipulative Power: influence over another person that may have been invited because of the person's desperation and anxiety
- Competitive Power: energy used against another
- Nutrient Power: Influence used for others
- Integrative Power: Cooperative power with others

# **Leadership Power Principles**

- Investing in Infrastructure: invest the time and effort needed to build a strong, capable, infrastructure
  - Model Success: study the leadership methods of known great leaders
  - Be Eager to Learn: utilize leadership skills training courses, material, or books
  - Appreciate Yourself: record your thoughts, feelings, desires, and experiences
  - Harmonize Your Mind: meet with like-minded people who want to improve their leadership skills, talents, and behaviors
  - Be Willing to Serve: act like a leader by serving the needs of others, teaching, or taking responsibility

# **Leadership Power Principles**

- Seeing Hope in Visionary Ways: your vision should strive to be positive and vivid to others and worthy of pursuit by them
- **Driving Strategies:** your perceived vision needs a vehicle or mechanism to materialize and turn into reality
  - Driving Strategy 1: Steer towards your goals
  - Driving Strategy 2: Fill up with the right resources
  - Driving Strategy 3: Utilize the use of a roadmap to navigate
  - Driving Strategy 4: Measure the effectiveness of progression and execution
- Speaking the Language: motivate people through continual, sincere, and realistic show of appreciation

# **Leadership Power Principles**

- The 3 C's
  - Congruency
    - Line up actions with words
    - Link values to behaviors
    - Sync attitudes with conversations
  - Consistency
    - Apply the same standards to all
    - Decide based on all available facts
    - Act similarly in different situations
  - Cooperation
    - Ask for opinions and thoughts
    - Listen and show understanding
    - Incorporate ideas into statements



### **B.** Advocacy

- To put a case on behalf of the person
- To speak on behalf of or recommend a policy
- Taking action on behalf of a person, or supporting an individual or group to gain what they need from the system

#### **Mosby's Definition**

- A process whereby a <u>nurse provides a patient with the information</u> to make certain decisions
- A method by which patients, their families, attorneys, health professionals, and citizen groups can work together to develop programs that ensure the availability of high quality health care for a community
- Pleading a cause on behalf of another such as a nurse <u>pleading for better</u> care of a patient

# Types of Advocacy in the Nursing Practice Context

- 1. Patient Advocacy- a nurse expressing a patient's needs or preferences on behalf of the patient to hospital staff
  - Analgesic Administration
  - Patient Safety
  - Consent
  - Immunization

# Types of Advocacy in the Nursing Practice Context

- 2. Policy Advocacy- to support or recommend health policies or arrangements in the light of how they affect the care of patients generally, or the provision of health services to a community
  - o Tenure
  - Salary Pay
  - Nurse's Rights
  - Universal Health Coverage
  - o SDGs
  - o Sin Tax Law

### C. Empowerment

#### **Definition**

Empowerment can be defined as decentralization of power.

Blanchard (2007) described empowerment as the process of unleashing the power in people – their knowledge, experience, and motivation

- --occurs when leaders communicate their vision;
- --employees are given the opportunity to make the most of their talents; and learning, creativity
- --exploration are encouraged
- --Brings about self confidence in the team
- --empowerment is not an easy one-step process but rather *a complex process* which consist of responsibility for the individual desiring empowerment as well as the organization and its leadership.

## C. Empowerment

### Dimensions of Empowerment Spreitzer's Dimensions of Empowerment

- Meaning the fit between a given activity and one's belief, attitudes, and behaviors; the value of a work goal or purpose, judged in relation to an individual's own ideals or standards
- Competence belief in one's ability to perform a task
- Impact belief that one can influence organizational outcomes
- Self Determination sense of control over how one performs one's job

## **Benefits of Empowerment**

### **Increase in Quality of Work**

• When everyone in the team feels like they are actively participating in the overall progression of the organization, this brings about a sense of responsibility to deliver the highest quality of work to ensure the success of the team

#### **Employee Satisfaction**

 According to the National Association of Working People, organizations that foster a flexible and engaging environment for their members results in a higher level of job satisfaction

# **Benefits of Empowerment**

#### **Collaboration**

 When team members have healthy levels of self-confidence and selfesteem they feel comfortable with sharing their information and knowledge with their peers as they understand that these exchanges work towards achieving the overall goal of the organization

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