

#### N181

## Overview of Nursing Management & Leadership

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## Leadership

#### What is Leadership?

- the process of influencing the behavior of an individual or group to achieve goals (Hersey et al., 2008)
- Burns (1978) noted that leadership occurs when human beings with motives and purposes mobilize in competition or conflict with others to arouse, engage, and satisfy motives
- Pratt (2017) defines leadership as the ability of an individual or group to influence followers or members of an organization

## Leadership

#### **Key Concepts:**

- Influence
- Communication
- Group Process
- Goal Attainment
- Motivation



https://www.cityu.edu/wp-content/uploads/2018/10/Leadership.jpg

## What is a Leader?

"A person who influences and guides direction, opinion, and course of action." (Marquis & Huston, 2015)

## **Key Characteristics of a Strong Leader:**

- Integrity
- Vision
- Inspiration
- Ability to challenge
- Communication Skills

### Management

• "Is the coordination and integration of resources through planning, organizing, coordinating, directing, and controlling to accomplish specific institutional goals and objectives." (Huber, 2014, p.5)

• (Hersey et al., 2013) defines management as the "process of working with and through individuals and groups and other resources (such as equipment, capital, and technology) to accomplish organizational goals."

## What is a Manager?



A manager is one who directs people with their work and tasks to achieve organization goals.

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## Leadership vs Management video

https://youtu.be/mhkLc0HEtR0



#### LEADING

#### MANAGING

Vision & strategy
Creating value
Influence & inspiration
Have followers
Leading people
People focused
Charismatic style
Risk & change seekers
Appeal to the heart
Proactive
Sets direction
Raising expectations
Ask questions

Accomplish a goal
Explain vision
Organization figureheads
Motivate others
Mobilize resources

Policies & procedures
Counting value
Power & control
Have subordinates
Managing work
Work focused
Authoritarian style
Risk averse & stability
Appeal to the head
Reactive
Plans detail
Maintain status quo
Give directions

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#### Differences Between a Manager and a Leader

- gains authority from a position in an organization
- articulates a clear vision for the organization
- focus on managing and maintaining equilibrium
- nursing requires management
- develop leadership qualities of staff
- administers

- gains authority from the ability to influence others to get work done
- a strategist
- focus more on change
- nursing likewise requires leaders
- inspires staff, communicates the importance of their contribution hence inspires them to continue to improve/ be effective
- innovates

# Common traits shared by strong managers:



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- Being able to execute a vision
- Ability to direct day-to-day work efforts
- Process
   Management
- People Focused

## Implications to Nursing Practice

- Nurses need to exercise the managerial and leadership skills to facilitate the delivery of quality nursing services.
- Leadership and Management affect the climate and work environment that influence individual productivity crucial to organizational goal achievement, including better patient outcomes and organizational performance.
- Leadership and Management play a significant role in the growth and progress of the Nursing Profession and its sensitivity to the transforming health care needs of the human race.

#### References

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- Roussel, Linda (2013), Management and Leadership for Nurse Administrators. Sixth Edition. Jones and Barlett Leaning (MA, USA). www.jblearning.com
- Understanding differences: Leadership vs. Management
- <a href="https://www.go2hr.ca/retention-engagement/understanding-the-differences-leadership-vs-management#:~:text">https://www.go2hr.ca/retention-engagement/understanding-the-differences-leadership-vs-management#:~:text</a> The %20 main %20 difference %20 between %20 leaders, towards %20 their %20 vision %20 of %20 success.