

N-181 INTRODUCTION TO NURSING MANAGEMENT AND LEADERSHIP First Semester, AY 2022-2023

Course Guide and Syllabus

DESCRIPTION: The course introduces concepts, theories and principles of leadership and management applied to nursing situations, including that of the hospital and community settings.

PURPOSE: To provide the student basic management and leadership concepts, theories, and principles required for the performance of the nurse's professional responsibilities.

COURSE CREDIT: 3 Units

SCHEDULE: Monday, 1:00 – 4:00 pm

SETTING: UPCN, UPM VLE, Zoom Meetings

FACULTY

- 1. Asst. Prof. Irma I. Almoneda, <u>iialmoneda@up.edu.ph</u>, (0995) 631-4288
- 2. Asst. Prof. Jo Leah A. Flores, jaflores4@up.edu.ph, (0917) 8059650

RESOURCES

- 1. One or two full-time faculty members
- 2. UPM VLE
- 3. Library Resources

COURSE OUTCOMES

At the end of the course, the student will be able to:

- 1. Use critical thinking in addressing basic leadership and management decisions using knowledge from the physical, social, natural and health sciences, and humanities.
- 2. Apply appropriate evidence-based principles in cases or situations requiring leading and managing staff/personnel/population group, units, programs, or initiatives.
- 3. Recognize the need to integrate existing policies, laws, regulation, and code of ethico-legal and moral principles in the practice of nursing management and leadership.
- 4. Learn effective communication strategies to achieve health, unit or program goals.
- 5. Value the need for an efficient documentation system for daily operations, practice decisions, and outcomes of nursing care in varied settings.
- 6. Recognize opportunities for integrating concepts of inter-professional collaboration and community partnerships toward achieving health goals, client empowerment and community competence.

- 7. Demonstrates awareness of the need to integrate beginning leadership, management concepts, theories, and principles in the delivery of safe, quality client care, and continuous quality improvement of nursing care and health service.
- 8. Conceptualize a quality improvement initiative for health service delivery, program implementation, or personnel management.
- 9. Value lifelong learning with passion to keep current for better client care, staff, unit and program management.
- 10. Value the importance of integrity, respect for human dignity, gender and culture sensitivity, and social justice in the practice of nursing leadership and management.
- 11. Conceptualize health care advocacies for the welfare and pride of the Filipino people.

MODE OF DELIVERY

The course will be delivered using the blended approach; with face-to-face in-person sessions and online asynchronous and synchronous activities using the **UP Manila Virtual Learning Environment (UPM VLE)**, as the Learning Management System (LMS), and **Zoom Meetings**. As we conduct teaching-learning activities online, a list of references has been made available in the course guide. Some references are available online through the UP-Manila Library--http://library.upm.edu.ph/ or login to Open Athens using your UP account. In case you need further assistance, you may inquire from the UPCN library website (http://sites.google.com/up.edu.ph/upcn-library/home) or contact the UPCN Library (https://www.facebook.com/UPCNLibrary. Students are encouraged to source other references online or physically to maximize the learning experience. Students are reminded to uphold honesty and integrity in all activities and outputs in the course. Furthermore, respect for copyright and intellectual property is a must.

The class will be divided into 9 groups. Submission of group and individual outputs will be done online. Students can contact the faculty via email or mobile.

COURSE REQUIREMENTS

Midterm Examination	-	20%
Final Examination	-	20%
Group Reports/Activities	-	20%
Concept Paper (Group)	-	20%
Peer Evaluation	-	10%
Journal Critique (Individual) x 2	-	10%
		100%

Course passing grade is 70%.



Course Schedule

AY 2022 -	Topic	Responsible Persons - Learning Activities
2023 Sep 26	 Overview of Nursing Leadership and Management Leveling of Expectations Difference Between Leaders and Managers 	Faculty F2F Orientation & Discussion
Oct 3	A. Definition B. Leadership Process 1. The Leader 2. The Follower 3. The Situation 4. Communication 5. Goals C. Leadership Theories 1. Great Man/Traits	Faculty F2F (Rm 214) Lecture, Discussion Case Study
Oct 10	LEADERSHIP 2. Behavioral 3. Situational/Contingency 4. Interactional a. Transactional b. Transformational 5. Contemporary a. Quantum Leadership b. Servant Leadership D. Leadership Styles E. Leadership Skills 1. Interpersonal Skills 2. Motivation 3. Communication 4. Team Building F. Qualities/Behaviors of an Effective Leader	Faculty F2F (Rm 214) Lecture, Case Study, Group Activity
Oct 17	LEADERSHIP G. Leadership Strategies 1. Power 2. Advocacy 3. Empowerment	Group A Report to be uploaded in VLE (asynchronous)



	CHANCE AND INNOVATION	
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	A. Theories of Change & Innovation	
	B. Planned Change	
	C. Barriers to Change	
	D. Leadership Roles and Implications	
Oct 17	MANAGEMENT	Group B
	A. Definition	Report to be uploaded in VLE
	B. Management Theories	(asynchronous)
	 Classical Management Theories 	
	2. Contemporary Management Theories	
	a. Contingency	
	b. Systems	
	c. Complexity	
	d. Chaos	
	C. Qualities and Behaviors of an Effective	
	Nurse Manager	
	D. Roles of Nurse Managers across various	
	settings	
	E. Requisites for Successful Leadership and	
	Management	
	Problem Solving	
	Critical Thinking and Decision-making	
	a. Decision Outcomes	
	b. Decision Making Situations	
	c. Administrative and Organizational	
	Decision Making	
	d. Decision Making Tools and Strategies	
	Used to Solve Problems	
0 : 17		
Oct 17	F. Legal and Ethical Considerations	Group C
	1. The Law	Report to be uploaded in VLE
	2. Legal Basis for Nursing Practice	(asynchronous)
	3. Leadership and Management	
	Implications of Legal Issues	
	4. Types of Ethical Issues	
	5. Ethical Reasoning and Decision-Making	
	6. Leadership and Management	
	Implications in Ethics	
Oct 24	READING BREAK	
Oct 31	Non-Working Holiday	
Nov 7	Discussion and Assessment	Groups A -C
		F2F (Rm. 214)
		Any of the following:
		Group Discussion, Case Study,
		Games, Quiz, Role Play, etc.



Nov 14	MIDTERM EXAMINATION	
Nov 21	 G. Functions of Management (Management Process) 1. Planning a. Definition b. Nursing service philosophy, vision, mission, core values, goals and objectives c. Types of Plans Strategic Operational Tactical Contingency d. Time and Stress Management 	Group D Report to be uploaded in VLE (asynchronous) Submission of Journal Critique #1
Nov 21	e. Budgeting	Faculty Lecture to be uploaded in VLE (asynchronous)
Nov 21	 2. Organizing a. Definition b. Organizational Structures c. Organizational Climate and Culture d. Professional Practice Models Traditional Nursing Care Delivery Models Evolving Models Innovative and Future Model 	Group E Report to be uploaded in VLE (asynchronous)
Nov 28	Discussion and Assessment	Groups D & E, Faculty F2F (Rm. 214) Any of the following: Group Discussion, Case Study, Games, Quiz, Role Play, etc.
Dec 5	e. Staffing and Human Resource Management – staffing requirement, recruitment, selection, assignment, orientation, development, retention, separation, and issues related to HRM (e.g., burnout, workplace violence, gender-sensitivity, workplace diversity, etc.)	Group F Report to be uploaded in VLE (asynchronous)
Dec 5	3. Directinga. Definitionb. Elements of DirectingDelegation	Group G Report to be uploaded in VLE (asynchronous)



	 Coordination Supervision Organizational, Interpersonal, Group Communication 	
Dec 5	 Conflict resolution Controlling Definition Control Process Quality and Safety Measuring and Managing Outcomes TQM, Quality Assurance, Nursing Audit, Continuous Quality Improvement Performance Appraisal/Evaluation Discipline of Personnel Grievance Procedures 	Group H Report to be uploaded in VLE (asynchronous)
Dec 5	Other Issues/Trends A. Disaster Preparedness (including CoVID-19 & emerging infections) B. Technology Advancement (Data Management, Clinical Informatics, robotics, etc) C. Migration of Nurse (home & recipient country concerns/challenges) D. Education and Training of Nurses (specialization, etc.) E. Nursing Shortage (skills mix, recruitment and retention, etc.) F. Universal Health	Group I Report to be uploaded in VLE (asynchronous)
Dec 12	Discussion and Assessment FINAL EXAMINATION	Groups F - I F2F (Rm. 214) Any of the following: Group Discussion, Case Study, Games, Quiz, Role Play, etc. Submission of Journal Critique #2 Face-to Face



References:

Finkelman, A. (2012). *Leadership and Management for Nurse Core Competencies for Quality Care*. (2nd Edition). N.J: Pearson Education Inc.

Huber, D. (2014). Leadership and Nursing Care Management. (5TH Edition). Elsevier Saunders: St. Louis, Missouri.

Kelly, P. (2012). Nursing Leadership & Management. (3rd Edition). Delmar.

Marquis, B. and Huston, C. (2015). *Leadership Roles and Management Functions in Nursing:* Theory and Application. PA: Wolters Kluwer Health.

Marrelli, T. M., & Sigma Theta Tau International. (2018). *The Nurse Manager's Survival Guide 4th Ed: Vol. Fourth edition*. Sigma Theta Tau International.

Elaine Sorensen Marshall, P. R. F., & Marion E. Broome, P. R. F. (2017). *Transformational Leadership in Nursing, Second Edition : From Expert Clinician to Influential Leader: Vol. Second edition*. Springer Publishing Company.

Mensik, J., & Sigma Theta Tau International. (2017). *The Nurse Manager's Guide to Innovative Staffing, Second Edition: Vol. Second edition*. Sigma Theta Tau International. https://search.ebscohost.com/login.aspx?direct=true&AuthType=sso&db=e000xww&AN=1485244&site=ehost-live&custid=s8396304

Rosa, W, M. R. A.-B. A. F. C. C. (2016). *Nurses As Leaders: Evolutionary Visions of Leadership*. Springer Publishing Company.

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Schub, T. B. & Heering, H. R. C. (2021). Novice to Expert: Achieving Success. *CINAHL Nursing Guide*.

Weiss, S.A. and Tappen, R.M. (2015). *Essentials of Nursing Leadership and Management*. (6th Edition). Philadelphia: FA Davis Co.

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GUIDELINES FOR GROUP CONCEPT PAPER DEVELOPMENT

PURPOSE: The purpose of this activity is to assist the students in analyzing a nursing management issue. The issue could be any nursing leadership or management area of concern which was taken up in class or which the students feel strongly about. Your analysis must include the nursing leadership or management theories and concepts discussed in the course. Please see suggested topics in the course guide.

LENGTH: Strictly not more than 20 pages

FORMAT: Double space, Arial or Calibri 11, A4 size

GRADE ALLOCATION:

	Items	Percentage
I.	Introduction	10%
	A. Relevance and reason for choosing the topic	
	B. Background information	
II.	Review of Literature	25%
	A. Minimum of 7 references	
	B. Presentation of Pros & Cons / Strategies	
III.	Discussion (clearly state your stand/recommended	40%
	strategies)	
IV.	Conclusion	15%
V.	Presentation, appropriate citation, use of APA	10%
		100%

Submission deadline: January 6, 2023



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Guidelines for Journal Reading Critique

Purpose: This activity will provide students the opportunity to 1) appreciate evidence-based and lifelong learnings; and 2) reflect on situations where evidence-based principles or strategies can be applied and how.

This activity is not intended to critique or appraise a research publication as this will be done in N199.

Length: No more than 2 pages

Format: Single-space, Arial or Calibri 11, A4

Grade Allocation:

	Elements of the Critique	Percentage
l.	Brief summary of the article (use own words)	20%
II.	 Discussion Main ideas or points of the article Relevance and application to nursing practice Agreement/Disagreement with statements or points in the article - cite reasons or supporting ideas 	10% 30% 30%
III.	Clear and logical presentation, appropriate citation and use of the APA format	10%
	Total	100%

Submission deadlines: Journal Critique #1 - November 21, 2022 Journal Critique #2 - December 12, 2022