



ORCOM 199

Organizational Communication Research

Process Requirement 3

Task: Framework Presentation

Deadline: Please check the *Course Guide*.

Instructions:

1. Illustrate the following levels of your study framework:
 - a. Theoretical Level
 - b. Conceptual Level
 - c. Operational Level

For each level, briefly explain how the relevant constructs / concepts are defined and how each informs your research problem/topic.

2. **Map the sub-RQs with the framework.** Use a table or concept map to show a clear line of logical connections between—from the theory to the relevant concepts, to the operational definitions, and the sub-RQs. Revise them as needed. Follow the model below.

Model:

Draft 2 of research questions (from PR 2)

Main RQ: What is the relationship between the quality of leader-member exchange and motivation among call center agents in the Philippines?

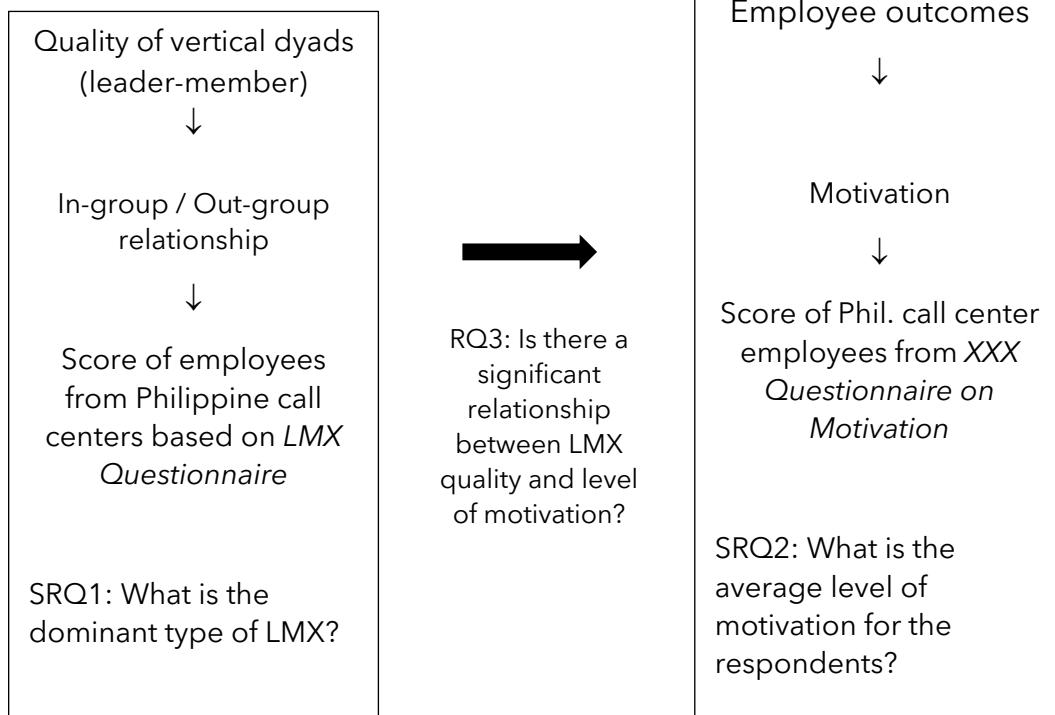
Sub RQs (SRQ):

1. What is the dominant type of leader-member exchange for the respondents?
2. What factors affect the relationship between leaders and members?

3. Is there a significant relationship between the quality of leader-member exchange and the degree of motivation of the call center agents?

Mapping of the RQs

Leader-member exchange (LMX) theory



Note: As shown in the diagram above, the second SRQ from PR2 has now been replaced by a more relevant one based on the framework.



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APPENDIX C. INSTRUCTIONS FOR THE SUBMISSION

1. Submit your Process Requirement (PR) as a **Word file** via the submission bin: submittomiciano@gmail.com.
2. Please follow this filename format:
OC199_SECTION_PRNUMBER_SURNAME.INITIAL(S)
Example: [OC199_WG1_PR1_MICIANO.M](#)
3. For the subject line, please follow this format:
Subject: OC199 PRNUMBER
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